KEY

Key Manual Firmware Update Procedure

This procedure will guide you through manually updating the firmware for your Key Controller.

Tools Needed:
1. USB thumb drive; under 32GB and formatted as FAT32
2. Firmware update file from the Zoeller website

Procedure:

Formatting thumb drive and downloading update file from Website
1. If necessary, format the thumb drive as FAT32 using the following steps:
    a. Insert the thumb drive into an open USB port on a Microsoft Windows computer.
    b. In Windows Explorer, right click on the thumb drive's name and drive letter and select "Format" from the menu
    c. Ensure that the "File System" in the dropdown box is selected as "FAT32"
    d. For expediency, the "Quick Format" box should be checked
       WARNING: the next step will erase any data on the thumb drive
    e. Click "Start".   The process will usually only take a couple of seconds.

Download file from website
1. Download the firmware file named "Firmware-Key.bin" to your computer
2. Drag the downloaded file onto the USB thumb drive
3. Eject the thumb drive from the computer

Using prepared thumb drive to program Controller
1. Insert the thumb drive into the Key controller's USB port and leave it inserted.
    a. The System Ready LED will fast blink for 5 seconds then turn off.
    b. After about 15 seconds, the unit will chirp, and the System Ready LED will slow blink.
2. Remove the thumb drive from the controller after it reaches the slow blink described above.
    a. The unit will begin the programming process, during which the System Ready and Battery LED will fast blink. The programming process will take about 1 minute.
    b. At the completion of the programming process the unit will chirp, reset, and the LEDs will all turn on briefly, and the unit will power up for operation.